



HyBridge Solutions, Inc.  
Attn: Crawford Hammett  
3340 Peachtree Road NE  
Suite 1800  
Atlanta, GA 30326

Mr. Hammett,

On behalf of the Sisters of Charity Providence Hospitals team, I would like to thank you for the exemplary service you and your team continue to provide. Throughout our Lawson initiatives (including the recent 9.0 upgrade, the implementation of Absence Management, our Benefits Open Enrollment and Manager Self-service Best Practice), time and time again your team's professionalism, work ethic, timeliness and thoroughness have been instrumental in our successes.

With our Kronos Workforce Scheduler implementation, your team completed in a few months what other consultancies had attempted for years. The experience, skills and leadership of your Kronos team were instrumental in successfully implementing Kronos Workforce Scheduler and integration with our Lawson Human Resource and Payroll application.

Never have we worked with a consulting company whereby all their projects came in on time and within budget until we started working with HyBridge in 2007. Every project has exceeded our expectations, and been delivered within the budgetary constraints as established at the onset of each engagement.

We very much appreciate your dedication and support to Providence and look forward to a continued long term relationship.

Sincerely,

Michael Waugh  
Sisters of Charity Providence Hospitals  
Columbia, SC